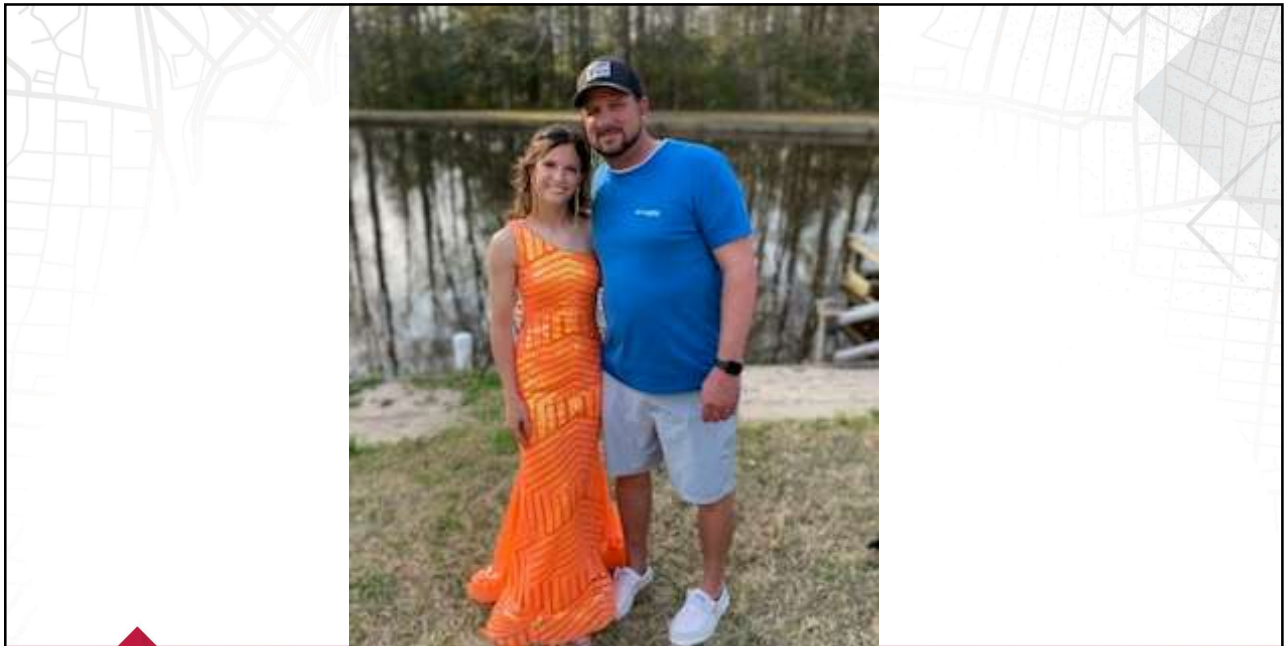


FZW Xid Sifa` bch[VWZMWeXid] Xid Sifa` S`S` VWgLSifa` S`bgbaeAS` VlgdMfSeaXZWSFVaxgT[LSifa` z  
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# South Carolina Associate Members Training

June 5, 2023  
Craig Batchelor  
Manager, Safety and Training



The energy behind public power

# Newberry Training Facility

Training classes conducted in Newberry 2023

Climbing School (2)

Basic Underground School

Basic Lineworker School

Intermediate Lineworker School

# Newberry Training Facility



## Newberry Training Facility



## Newberry Training Facility

Future training classes in Newberry and Orangeburg 2023

Transformer School (June 26<sup>th</sup>-30<sup>th</sup>)

Advanced Underground School (July 24<sup>th</sup>-28<sup>th</sup>)

Advanced Lineworker School (August 21<sup>st</sup>-25<sup>th</sup>)

Safety Manual Revision Overview Workshop (August 29<sup>th</sup>)

Trenching Competent Person/Confined Space School (October 3<sup>rd</sup>-4<sup>th</sup>)

ElectriCities Safety & Training Schools 2023			
Course	Dates	Locations	Lead Instructor
NESC Overview and Overhead Distribution Systems Training (ELT 112A8) *	January 9 – 13	Nash Community	Nick Whitley
Protective Grounding	February 7 - 9	Maiden	Jeff Freeman & Keith Hardt
Leadership Skills	February 22-23	Raleigh	Craig Batchelor
Climbing (ELT 111) *	February 27 – March 3	Maiden	Jeff Freeman
Basic Underground (ELT 211) *	March 6-10	Nash Community	Nick Whitley
Transformer (ELT 117A8) *	March 13-17	Maiden	Mark Todd
Basic Electric Meter	April 4-6	Maiden	Kenny Roberts
Basic Lineworker (ELT 114) *	April 17 – 21	Maiden	Mark Todd
Advanced Underground (ELT 212) *	April 24-28	Nash Community	Ross Whitehurst
Intermediate Lineworker (ELT 115) *	May 8-12	Maiden	Jeff Freeman
Trenching Competent Person/Confined Space (ELT112B8)*	May 23-24	Nash Community	Ross Whitehurst
Advanced Lineworker (ELT 116) *	June 5 – 9	Maiden	Mark Todd
Substation Maintenance (ELT 221) *	June 12 - 16	Greenville	Nick Whitley
Troubleshooting	June 20 – 23	Nash Community	Ross Whitehurst
Substation Operations (ELT 117B8)*	July 31-August4	Fayetteville	Ross Whitehurst
Basic Underground (ELT 211)*	August 7-11	Maiden	Jeff Freeman
Advanced Meter	August 22-24	Maiden	Kenny Roberts
Intermediate Lineworker (ELT115)*	September 11-15	Nash Community	Nick Whitley
Tree Trimming	September 25-29	Maiden	Mark Todd

Visit [www.electricities.com](http://www.electricities.com) for more details on upcoming courses or email [info@electricities.com](mailto:info@electricities.com) to join the ElectriCities Training email list.

\*Indicates course is part of the Nash Community College Electric Line Construction Program.

Dates and location are subject to change.

## Quotes From Training Classes

“Took the time to show me how to be better at my climbing. Did a great job!” (Climbing School)

“Worked with us and taught us more than what we knew when we first got here and were super supportive” (Climbing School)

“Being able to be hands on, walked through, and shown easier more efficient ways to do things.” (Basic Lineworker)

## ElectriCities Apprenticeship Program

There are approximately 50 apprentices registered for the Apprenticeship Program in South Carolina.

Associate members who began attending schools in 2022 and are fast-tracking have already reached levels two and three.

## Future Offerings

- Meter Career Development Program
- Substation Career Development Program

The South Carolina Advisory Committee will meet in the fall regarding updates and possible release dates of these programs for SC Associate Members.

## Targeted Pricing and Promo Codes

Promo codes will no longer be needed for Associate members with contracts for additional services.

- Educational Programs noticed the promo codes were not being used when registering for schools.
- Accounting assisted in generating refund checks.
- Emails went out 6/1/23

## ElectriCities Annual Conference

- August 14<sup>th</sup> -16<sup>th</sup> Myrtle Beach SC
  - Andy Fusco



## Retail Energy Services

June 5, 2023

Dale Odom

Manager, Retail Energy Services



## Services Currently Provided for NC Agency Members

- **Residential Services**
  - Customer Service Classes
  - Residential Energy Audits
  - Energy Efficiency Seminars
- **Commercial/ Industrial Services**
  - Key Account Program Management/ Training/ Networking
  - Industrial Maintenance for Energy Efficiency
  - Commercial/ Industrial Energy Audits

## Services Currently Provided for NC Members

- **Customer Service Representative Support**

- Best Practices
- Conflict Resolution
- Electric Utility Math
- Critical Thinking
- Policy Foundation

Customer Service 101

Customer Service 102

Customer Service 201

Customer Service 100

## Services Currently Provided for NC Members

### ***Residential Energy Audit***

- Walk-through energy audits
- Visual inspection for energy saving opportunities.
- Low cost/ no cost
- Written report is provided detailing recommendations to reduce energy usage.



## Services Currently Provided for NC Members

- **Residential Energy Audit**
  - My HVAC system works “just fine”



## Services Currently Provided for NC Members

- **Residential Energy Audit**
  - Focus on health and safety
  - Gas water heater not vented properly



## Services Currently Provided for NC Members

- **Residential Energy Audit**

- You just never know.....
- Each “pig bed” was warmed by a 1500-watt space heater!!



## Services Currently Provided for NC Members

- **Key Accounts Support**

- Sponsor local events for members and their key accounts
- Host networking events
- Offer guidance to member cities to strengthen key accounts programs
- Provide Questline newsletter service to members



## Services Currently Provided for NC Members

- **Lighting Rebate Program (NCMPA1)**
  - Available to commercial and industrial customers
  - Pre and post inspection of lighting updates
  - Rebate calculated based on wattage saved



## Services Currently Provided for NC Members

- **Key Accounts Support**

- Program Development
- Account Identification
- Value Assessment
- Technical training
- Upcoming example >>>>>
- Late September
- For Facility Maintenance Personnel
- Day 1 >>>>>

8:45 – 9:00  
Introductory  
Remarks

9:00 – 10:30 HVAC  
Systems

10:45 – 12:00  
HVAC Systems

1:00 – 3:00  
Building  
Automation  
Systems

3:15 – 4:30  
Lighting Control  
Systems

## Services Currently Provided for NC Members

### **Commercial/ Industrial Energy Audit**

- Walk through energy audits
- Visual inspection for energy saving opportunities.
- Low cost/ no cost
- Written report is provided detailing recommendations to reduce energy usage.



## Services Currently Provided for NC Members

### **Commercial/ Industrial Energy Audit**

- Walk through energy audits
- Visual inspection for energy saving opportunities.
- Low cost/ no cost
- Written report is provided detailing recommendations to reduce energy usage.



# Services Currently Provided for NC Members

## ***Commercial/ Industrial Energy Audit Common Opportunities***

- Compressed air leaks and or waste.
- HVAC system tune-up/ thermostat control
- Lighting evaluation
- Motor inventory/ VFD considerations

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Module Info Mx - 25

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