

Setoff Debt Program

Municipal Association of South Carolina
Setoff Debt Program
PO Box 12109
Columbia, SC 29211

2023 Annual Training Session

New Employees of Current Participants

Tuesday, August 1st
Municipal Association of SC
Training Room
Columbia, SC

What is the Setoff Debt program?

Delinquent debts owed to organizations can introduce uncertainty into the budget process. This causes financial stress, stretches resources, and creates a disproportionate responsibility for those individuals who pay their fair share. The Municipal Association helps cities and other participating entities alleviate their delinquent debts by offering free participation in the Setoff Debt program.

How does the Setoff Debt program work?

Each December, the Association compiles and forwards to the Department of Revenue a database of delinquent accounts and debts owed to participating municipalities and other entities (authorized by the 1992 amendment to the Setoff Debt Collection Act). The Municipal Association's Setoff Debt program allows cities to simplify their processes for collecting these delinquent debts and significantly reduces their staff time to manage multiple reporting requirements.

What is a debtor?

A debtor is any individual having a delinquent debt or account with any claimant agency which has not been adjusted, satisfied, or set aside by court order, or discharged in bankruptcy.

What constitutes a delinquent debt?

A delinquent debt is any sum due and owed to any claimant agency. It includes the collection costs, court costs, fines, penalties, and interest which have accrued regardless of whether an effort has or is already being made to collect the sum. Examples include delinquent property taxes, rent, utility bills, parking fines, tuition fees, garbage fees, property damage costs, etc.

Setoff Debt Program

Meeting information

This meeting is mandatory for new employees working with the Setoff Debt application who have never attended a training session. Learn about the Setoff Debt program. Users will be trained on the Setoff Debt software application. System demonstrations will be provided. Attendees will also learn the requirements to participate in the program. If you have attended in-person training in the past three years, you do not need to attend this year.

Meeting location

Municipal Association of SC
1411 Gervais St.
Columbia, SC 29201

Parking is available in the Association's garage directly behind the building on levels 4 – 7. Visit the Association's website at www.masc.sc for directions.

Agenda

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|--------------------------|---|
| 8:00 – 8:30 a.m. | Registration |
| 8:30 – 8:35 a.m. | Welcome and Introductions |
| 8:35 – 11:30 a.m. | Explanation of the Program |
| | <ul style="list-style-type: none">• Steps to participate• Setoff Debt Collection Act |
| 11:30 a.m. – noon | Lunch Break |
| | <ul style="list-style-type: none">• Lunch will be provided. |
| Noon – 2:00 p.m. | Application Demonstration |
| | <ul style="list-style-type: none">• Using the Setoff Debt Software |

Registration information

There is no cost to attend, but registration is required for an accurate headcount for lunch and handouts.

Seating is available on a first-come, first-served basis. Each session is limited to fifty attendees.

The session room may be cool so you may want to bring a sweater or jacket.

Contact information

Anita Lancaster
Revenue Analyst
Local Revenue Services
Municipal Association of SC
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Setoff Debt program reminders

Entering data

As soon as the system opens in August, participants should begin entering data.

Mailing letters

Participants can begin mailing initial letters once all data is entered. Reduced letters should be mailed as soon as the participant receives the email notification of set offs.

Releasing initial data

Participants should not wait until the deadline to release initial data.

Posting payments/adjustments

All payments and adjustments should be posted immediately. Do not wait to post because the debtor's taxes may be set off.

Form deadlines

The Setoff Debt process is a time-sensitive series of steps. All required forms must be completed by the deadline for the system to run smoothly.

User guide

When you need assistance, there is a user guide available online at the top right of the screen. If you wish to have a printed version, it is available in PDF form under Administration, Resources, and Forms, "2022 Participant Users Guide."