The information provided here is for informational and educational purposes and current as of the date of publication. The information is not a substitute for legal advice and does not necessarily reflect the opinion or policy position of the Municipal Association of South Carolina. Consult your attorney for advice concerning specific situations.

Putting New Technology to Work

Presented by Matt Hooper
Session #3

Assess | Improve | Manage
Information Technology

Grand Prize

Don't forget to fill out your card!

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Overview

Technology is an ever-increasing part of how municipal officials work and serve residents. Learn about trends that will help consolidate some of your city's technology costs.

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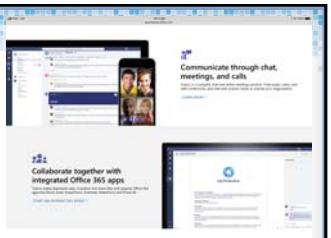
What is on the Radar?

- Office 365 - Teams
- Microsoft Planner
- Consolidating Voice & Data
- Backups and Disaster Recovery
- Security Awareness Training
- Mixed Reality: Microsoft HoloLens
- Voice Assistants

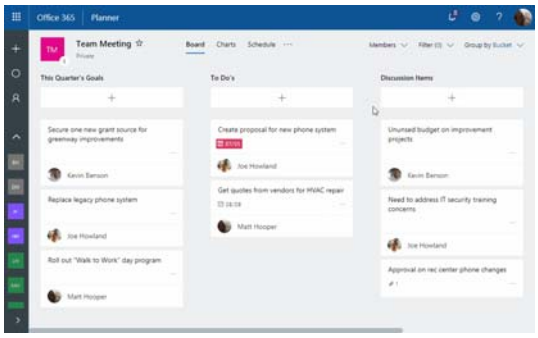
Microsoft Teams

Meet the Hub for TeamWork



- Key Features
- Communicate
  - Chat
  - Meetings
  - Calls
- Collaborate with Integrated O365 Apps
- Customize your Workplace (Planner)
- Connect across Devices
- Free

Microsoft Planner



Consolidating Voice and Data

- No longer think of voice differently than data
- Voice and Data Networks are the same
- Voice and Data applications are converging
- There will be fewer physical phones
- Skype for Business, Teams, NetSapiens are examples

Backups and Disaster Recovery

- Historically thought of as two independent solutions
- Current Solutions address recovery in the cloud
- Azure and Datto are examples of how providers are solving both with one seamless solution.
- However, you still have to pay attention to the details

Security Awareness Training

- #1 Source of most breaches initiate with users
- How do we better educate our staff on the risks?
- How do we better educate our staff on how to practice safe computing?
- There are new solutions in the market that move us closer to solving these needs:
  - KnowBe4 is an example
  - How does it work?

Microsoft HoloLens – Mixed Reality

- Unlimited Screens and Screen Real Estate
- Training Tool
- Visual "How To" Guide with full 3D Rendering

https://www.youtube.com/watch?v=ihKUoZxNCIA
https://www.youtube.com/watch?v=EIJM9xNg9xs

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Voice Assistants

- Alexa for Business
- Microsoft Cortana
- Google Assistant
- Google Now
- Nina
- Silvia
- Dragon
- Jibe
- Vokul
- Voice Answer
- Braina Virtual Assistant

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Thank You!

For more information contact Lynn Kenyon.

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Don't forget your card!

Suggestions and feedback?

Visit www.vc3.com/masc2018

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